

Introduction

The American Chiropractic Association (ACA) is pleased to announce the *Claim Adjuster Index (CAI)*, an information resource designed to inform claims adjusters about chiropractic services and doctors of chiropractic (DCs). The primary goal of *CAI* is to provide basic, understandable information on chiropractic care and treatment principles with the secondary goal of reducing medical review expenses on chiropractic claims. Insurer and chiropractic leaders alike believe *CAI* will help answer many everyday claim questions associated with chiropractic billings.

Forward Your Comments to the ACA

Please send comments for future topics to the ACA Department of Professional Development and Research at: PDR@amerchiro.org

ACA is the largest national professional organization representing doctors of chiropractic.

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Chiropractic
Education:
Making it Simple

National Association:
American Chiropractic
Association

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The ACA developed *CAI* with the claim adjuster in mind. Representatives of over 15 national insurers communicated their chiropractic information needs to the ACA, based on their experience of managing claim processing centers across the country. A team of insurers, along with ACA's Insurance and Managed Care Committee, responded with this initial series of chiropractic education resources. Feedback from insurers on other areas of interest will be the topic of future releases.

The above resources will be sent to public and private insurers, managed care networks, and professional industry associations for internal distribution.

American Chiropractic Association
Claim Solutions Work Group
Working Together to Gain Knowledge